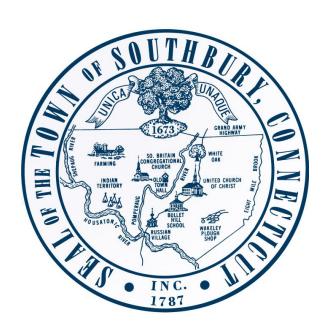
### Presentation to the Board of Selectmen November 1, 2018

## Proposed Implementation of the Strategic Plan for Southbury Connecticut







#### TOWN OF SOUTHBURY

#### OFFICE OF THE FIRST SELECTMAN

501 Main Street South Southbury, Connecticut 06488 (203) 262-0647 Fax: (203) 264-9762

(203) 204-9702

March 2, 2017

Dear Citizens of Southbury,

On December 1, 2009, Section 402.B. 5. (b) of the Southbury Town Charter was approved to read that the "First Selectman is responsible for preparing and annually updating a strategic plan for the Town, such plan is subject to the approval of the Board of Selectmen."

Although there have been efforts to comply with this section of the Town Charter over the past many years, there has not been a concentrated and collaborative process among town stakeholders. Former Selectman John Monteleone, Selectman Jennifer Naylor and I will begin the strategic planning process.

The process will establish a task force for engaging town leaders, commissioners, employees and residents to clarify the priorities for proper town governance and responsible town growth into the future. The 2012 Plan of Conservation and Development (POCD) will be an invaluable resource to the strategic process.

The intent of this strategic planning process is to clarify and monitor the goals and objectives of our local elected and appointed leaders, residents and businesses in a changing economic environment. Due to the impending reduction in municipal aid from the State of Connecticut and potential cost re-assignment of emergency services at Southbury Training School, establishment of this plan is critical.

This task force will identify desired outcomes and deliverables. The strategic plan will be interwoven into the daily management of the Town as guiding the future direction of various Boards and Commissions as well as decisions made by the Board of Selectmen.

The Southbury Strategic Plan will not be a static document. After the establishment of the initial plan, the Strategic Planning Task Force will monitor the plans' implementation and provide updates as necessary for approval by the Board of Selectmen.

Once the creation of the Strategic Planning Task Force is approved by the Board of Selectmen, we will identify members, advisors and resources as well as request residents who are interested in volunteering their expertise to submit their resumes to the Office of First Selectmen for consideration to serve on the task force.

Once completed, the initial strategic plan and updated versions will be made available on www.southbury-ct.org.

Jeff Manville, First Selectman

SOUTHBURY-CT.ORG
ADA / AFFIRMATIVE ACTION / EQUAL OPPORTUNITY EMPLOYER

### **Key Statements from First Selectman's Letter**

- The process will establish a task force for engaging town leaders, commissioners, employees and residents to clarify the priorities for proper town governance and responsible town growth into the future.
- The 2012 Plan of Conservation and Development (POCD) will be an invaluable resource to the strategic process.
- The intent of this strategic planning process is to clarify and monitor the goals and objectives of our local elected and appointed leaders, residents and businesses in a changing economic environment.

### **Key Statements from First Selectman's Letter**

- This task force will identify desired outcomes and deliverables.
- The strategic plan will be interwoven into the daily management of the Town as guiding the future direction of various Boards and Commissions as well as decisions made by the Board of Selectmen.
- The Southbury Strategic Plan will not be a static document.
- After the establishment of the initial plan, the Strategic Planning Task Force will monitor the plans' implementation and provide updates as necessary for approval by the Board of Selectmen.

### **Plan of Conservation & Development**

The Plan of Conservation and Development is a blueprint for how the Town wants to develop over the next 10 years\* and is a guide to local decision making in areas such as;

- natural resources preservation,
- economic development,
- housing,
- land use and
- public services.

\* Conduct a town wide mail survey

Section 8-23 of the Connecticut General Statutes (CGS), as amended by <u>Public Act 15-95</u>, sets forth required procedures by which each municipality must **prepare or amend and adopt** a plan of conservation and development (POCD).

### **Southbury Strategic Plan**



### Southbury Town Charter - Section 402 B 5 (b)

"The First Selectman shall prepare and annually update a strategic plan for the Town, such plan subject to the approval of the Board of Selectmen"

- Effective 12-01-09

### **Southbury Strategic Plan**



### **Proposed Revision**

### **Southbury Town Charter - Section 402 B 5 (b)**

"The First Selectman shall assure the preparation and annual updating of the strategic plan for the Town, such plan subject to the approval of the Board of Selectmen"

### **Planning Definitions**

# Strategic Planning versus Operational Planning

### **Planning Definitions**

### **Strategic Planning**

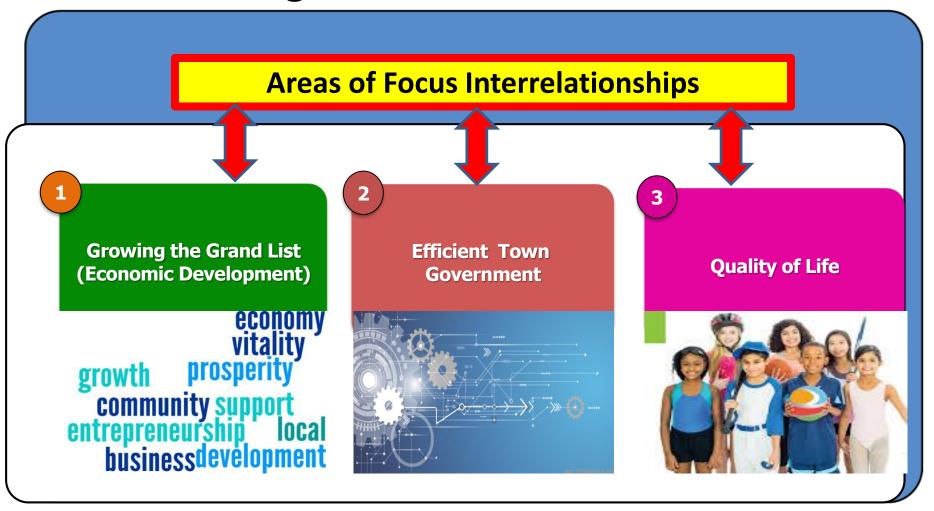
- This is about setting a direction for the organization, setting a vision, values, devising goals and objectives and identifying a range of strategies to pursue so that the organization might achieve its goals.
- The strategic plan is a general guide for the management of the organization according to the priorities and goals outlined in the plan created by the community stakeholders in a manner that is transparent, collaborative and inclusive.
- The strategic plan <u>DOES NOT</u> stipulate the day-to-day tasks, activities and costs involved in running the organization or achieving the goals.

### **Planning Definitions**

### **Operational Planning**

- This **DOES** present highly detailed information specifically to direct people to perform the day-to-day tasks required in the running the organization.
- Organization management and staff should frequently refer to the operational plan in carrying out their everyday work and achieving future goals.
- The Operational Plan provides the what, who, when and how much.

### Strategic Plan Framework



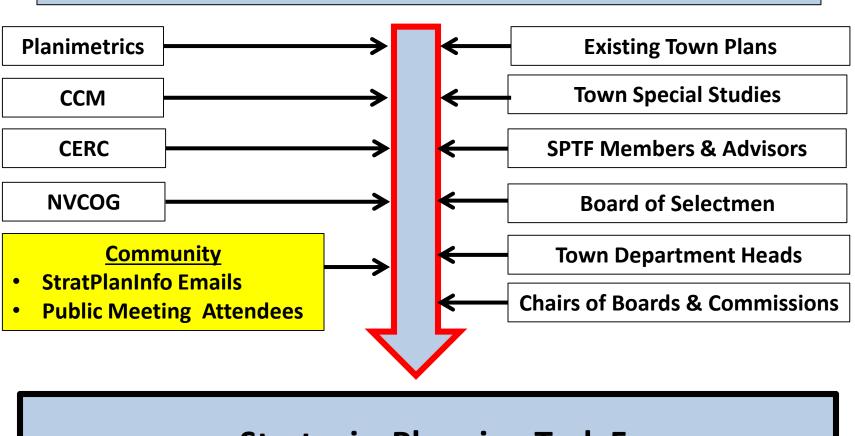
### **Southbury Town Website – Front Page**

http://www.southbury-ct.org/

Our website is designed to provide useful and timely information about the town of Southbury. It is a part of our strategy to expand and make effective use of information technology to improve citizen services, attract new businesses, streamline operations in Town Hall and lower operating costs.

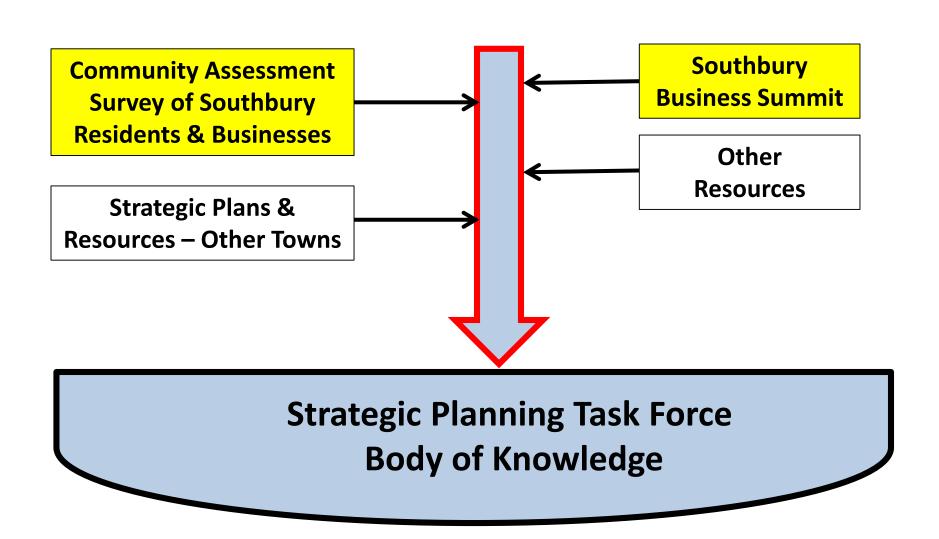
ECONOMIC DEVELOPMENT	EFFICIENT TOWN GOVERNMENT
attract new businesses	improve citizen services
	streamline operations
	lower operating costs

### Southbury Strategic Planning Task Force (SPTF) Initial Input Sources - Phase One

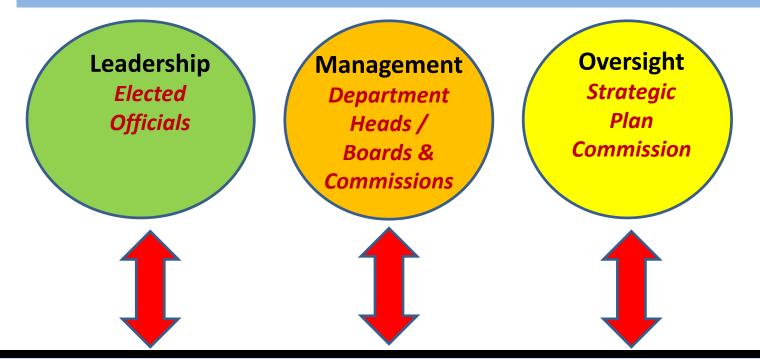


Strategic Planning Task Force Body of Knowledge

### Southbury Strategic Planning Task Force (SPTF) Initial Input Sources - Phase Two



### **Southbury Strategic Plan Implementation**



#### **Town Charter**

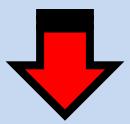
A municipal charter is the basic document that defines the organization, powers, functions and essential procedures of the government of the Town of Southbury. The charter is, therefore, the most important legal document of any municipality.

### **Southbury Strategic Plan**

### <u>Implementation – Recommended Next Steps</u>

### **Strategic Planning Task Force**

(18 months to create the plan) transition to



### **Strategic Plan Commission**

(on-going effort to help formulate the Operational Plan as well as revise/refine/update the multi-year effort to implement the plan)

### **Southbury Commissions**

Board/Commission	Chairman	Focus Area
<b>Charter Revision Commission 2018-2019</b>	Edward Gittines	Efficient Local Government
Commission for Senior Services	Camille Bertrand	Quality of Life
<b>Conservation Commission</b>	Edward Nagy	Quality of Life
<b>Economic Development Commission</b>	Anne Armeno	Economic Development
Ethics Commission	Joseph Ruggiero	Efficient Local Government
Historic Buildings Commission	Paul Lasewicz	Quality of Life
Historic District Commission #1 (Main	Benjamin Stiles	Quality of Life
Street North)		
Historic District Commission #2 (South	Edward Davis	Quality of Life
Britain)		
Inland Wetlands Commission	Scott Martin	Quality of Life
Parks and Recreation Commission	Charlie Rosa	Quality of Life
Planning Commission	Edward M. Hatfield	ELG / Quality of Life
Zoning Commission	Gary Giroux	ELG / Quality of Life

### Southbury Strategic Plan Approach & Timing

#### Phase IV

### Review, Approval, Implement & Update

- August 24, 2018 Distribute Final Draft to First Selectman / Board of Selectmen / Members of the Task Force
- Review & Acceptance by First Selectman (October 2, 2018)
- Board of Selectmen Review Approval (October 18, 2018)
- Board of Selectmen Approval (November 1, 2018)
- Creation of the Strategic Plan Commission (SPC)
  - Purpose is to update plan & monitor progress over a multi-year on-going process
- Communication of the plan to the Community Stakeholders
  - Voices / Waterbury Rep Am
  - Town Web Pages
- Task Force work is completed and it is disbanded

#### **Outcomes**

- Develop an Operational Plan & begin to implement over a multi-year period
- Plan is a "living document"
  - Utilize on-going communications & the StratPlanInfo email address
- SPC maintains the plan receives revisions & refinements as provided

### **Southbury Strategic Plan**

### **Role of the Strategic Plan Commission**

Assist the elected officials, town employees, boards & commissions in providing the building blocks and coordination to move from plan to implementation – THE OPERATIONAL PLAN

- WHAT is to be accomplished?
  - Identify and Communicate Key Objectives and Actions
  - Collect updates/revisions and incorporate them into the plan
- WHO will do it?
  - Organization and Leadership
- WHY it is necessary?
  - Justify and Set priorities
- HOW it will be accomplished?
  - Resources & Commitment to Action
- WHEN will it have to be accomplished?
  - Realistic Timeframes

### **Southbury Strategic Plan Implementation**

### **Elected Officials**

Boards & Commissions

Town Employees

**Volunteers** 

Board/Commission	Chairman	
Board of Assessment Appeals	Dennis Dwyer	
Board of Education	Jennifer Connelly	
Board of Finance	John Michaels	
Board of Selectmen	Jeff Manville	
Building Code Board of Appeals		
Charter Revision Commission 2018-2019	Edward Gittines	
Commission for Senior Services	Camille Bertrand	
Conservation Commission	Edward Nagy	
Economic Development Commission	Anne Armeno	
<b>Emergency Medical Services Committee</b>	Geralyn Hoyt	
Energy Task Force	Vacancy	
Ethics Commission	Joseph Ruggiero	
Historic Buildings Commission	Paul Lasewicz	
Historic District Commission #1 (Main Street North)	Benjamin Stiles	
Historic District Commission #2 (South Britain)	Edward Davis	
Historical Tree Restoration Committee	Thomas J. Gaipa	
Inland Wetlands Commission	Scott Martin	
Investment Portfolio Oversight Committee	Thomas J. Connor	
IT Steering Committee	John Kelbley	
Lake Lillinonah Authority	Brian Boodry	
Lake Zoar Authority	Ray Hoesten	
Library Board	Shirley Michaels	
Local Emergency Planning Committee	George Slaiby	
Memorial Day Parade Committee	Mary Korsu	
Parks and Recreation Commission	Charlie Rosa	
Planning Commission	Edward M. Hatfield	
Road Study Committee	John Cottell	
Rural Preservation Advisory Committee	Edward Platt	
South Britain Historic District Commission	Edward Davis	
Southbury Celebration Committee	Brian Jones/Carole Van Tassel	
Strategic Planning Task Force	John Monteleone	
Water Pollution Control Authority	Steven Trinkaus	
Zoning Board of Appeals	Paul E. Sullivan	
Zoning Commission	Gary Giroux	

### Why Strategic Plans Fail to be Implemented









### Why Strategic Plans Fail to be Implemented

A Partial Listing

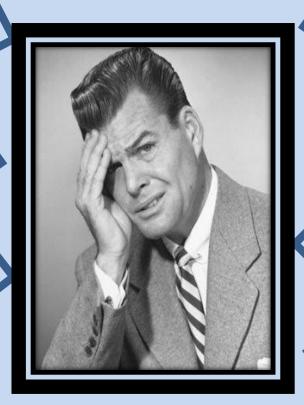
Lack of Leadership

Arrogance of Elected
Officials

Failure to Celebrate Success

**Politics over Leadership** 

Lack of an Operational plan to Implement



Lack of Commitment

Lack of Accountability & Follow Through

**Lack of Resources to Implement** 

Lack of Understanding / Communication of the Plan

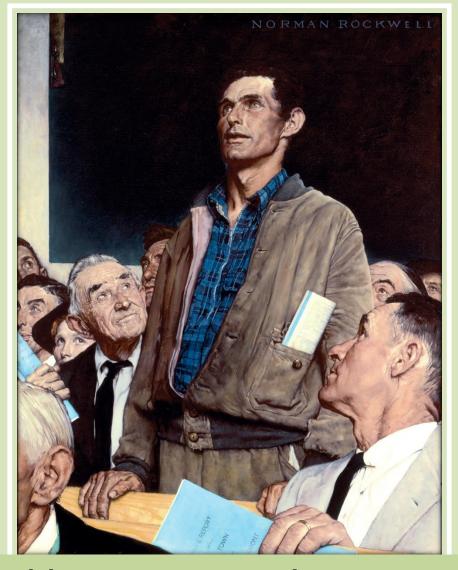
Leadership
Personal
Preferences

Lack of Proper Oversight

You are asked to approve the plan as presented but understand that this is a PROCESS for structuring the future of Southbury consistent with the Town Charter, significant community input and the work of the Task Force.

The plan is a **BEGINNING** and will be revised and refined over time by input from the community, elected officials, boards & commissions, town employees and volunteers.

It is intended that existing departmental plans will be integrated into this plan and communicated to the community.



The Southbury Strategic Planning Task Force seeks approval of this plan tonight.

### **Strategic Planning Task Force**

